



# Ethernet over Fibre to the Cabinet

Enhance the performance of your connectivity with Ethernet over Fibre To The Cabinet (EoFTTC) and get many of the advantages of full Ethernet without the hefty price tag.

The uncontended line gives you a symmetrical speed of up to 20Mbps, meaning you do not have to worry about changing bandwidth speeds. The connection also supports up to 76Mb downstream which you can utilise inclusive of the cost. EoFTTC comes at a highly competitive fixed cost and you can deliver as Direct Internet Access (DIA) or link multiple sites securely via MPLS IPVPN. EoFTTC is ideal for businesses that have outgrown broadband and are looking for a cost effective way to move up to Ethernet connectivity.

## Ideal for:



Businesses that need to transfer large amounts of data; have multiple-sites; have onsite web servers or with employees who regularly use Skype/VoIP or cloud based applications



Businesses with a call centre or customer service function



Any business that needs to take payments quickly



Businesses that have outgrown broadband but don't need full Ethernet



Remote sites that need to ensure that critical reports are regularly transmitted or backups are always completed

[talktalkbusiness.co.uk](http://talktalkbusiness.co.uk)

0800 954 5707

Lines are open Mon-Fri 9am-5pm

# How will our EoFTTC solution benefit you and your business?

## About TalkTalk Business

TalkTalk Business is one of the UK's fastest growing B2B telecoms providers, offering a full range of business-grade communications products and services, spanning internet access, data, voice and mobile. Our mission is to deliver what matters most to our 180,000+ business and public sector customers, and 800+ Partners, through consistently reliable, easy-to-use, innovative, great value solutions.

TalkTalk Business is truly innovative, looking for ways to disrupt the market and deliver value back to our customers. Following an investment of over £600m, we operate one of Britain's largest Next Generation Networks, with 95% coverage across the UK and more than 3,000 enabled exchanges for Ethernet, EFM and Business Broadband.

With over 20 years' experience providing support to customers - from national retailers to sole traders - and with future-proof, scalable technology, and standout service, TalkTalk Business aims to empower you to connect to the things that matter most: your customers, your employees and your suppliers.

Get in touch and see how we can transform your business

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## Speed

EoFTTC gives Symmetrical speeds of up to 20Mbps and downstream speeds of up to 76 Mbps. A lower cost 3Mbps version is also available giving you the ability to take that all important first step up from broadband at an even more affordable cost, which can be easily upgraded to the 20Mbps version as and when your business requirements change.

## Indicative speeds

The Indicative Speed will be higher than the Minimum speed and although it is not guaranteed, it shows the speed that TalkTalk Business expects the line to perform at based on average copper quality. Good quality copper may give performance above these indicative levels, while poor quality copper may under achieve.

## Minimum speeds

The Minimum Speed is guaranteed and relates only to the Symmetrical element up to 20Mbps.

Should a circuit not meet the minimum speeds from handover, you will have 5 days to choose to either: Cancel the circuit at no cost or keep the current circuit at the provided speed. The new sync speed that has been agreed on will then become that lines minimum speed.

## Consistency

EoFTTC comes to you over your very own uncontended line, so no matter what anyone else is doing, your connectivity stays at maximum symmetrical speed 100% of the time.

## Reliability

Because your EoFTTC line is mainly composed of fibre, reliability is vastly improved over a traditional copper based broadband connection.

## Efficiency

Save by migrating IT infrastructure to the cloud, take payments faster, transfer large amounts of data between sites via MPLS IPVPN or get 200 voice lines on a single connection.

## Installation support

Providing a smooth transition onto the TalkTalk Business Next Generation Network is easy thanks to our dedicated installation support team. We have extensive experience of migrating customers to our services with minimal disruption. EoFTTC is typically installed within 30 days.

## Peace of mind

Our Business Grade SLAs guarantee you a 7 hour fix for the service to give you peace of mind that your business will be up and running quickly in the unlikely event of a problem.

## Hardware and specialist support

To help you reduce your overheads and need for in-house skills and resources we can provide a fully managed service, including pre-configuration or installation of all routers or firewalls, project management and specialist technical consultants if requested.

**TalkTalk  
Business**