



Hosted Data Centre

TalkTalk Business' Hosted Data Centre solution helps you to provide customers with a highly exible and secure hosting service. Scalability is delivered across a location with over 93,000m2 of consented data centre development and 114MVA of diverse power. This solution is fast to market and opens up new revenue and margin potential. It also provides resilience and exibility for partners and systems integrators who offer cloud services, SaaS and e-commerce solutions to site their equipment.

Ideal for:



Businesses that need scalable equipment and server storage



Hosting servers at the centre of an IPVPN infrastructure



Supporting SIP-based and TDM voice services



Businesses wanting resilient connectivity across our largest Ethernet connection

Complete site lockdown in case of fire or emergency

In the case of an internal re, or as protection from external emergency, the entire data centre can be shut off to stop the re from spreading across equipment aisles.

Louvre doors with sensors across facility modules

Louvre doors with sensors ensure the correct ow of air to where it's needed across the facility modules. Empty space within racks is closed to ensure that air ow moves to concentrate cooling at the equipment.

talktalkbusiness.co.uk/partners

0800 954 0764

Lines are open Mon-Fri 9am-5pm

How will our Hosted Data Centre solution benefit you and your business?

About TalkTalk Business

TalkTalk Business is one of the UK's fastest growing B2B telecoms providers, offering a full range of business-grade communications products and services, spanning internet access, data, voice and mobile. Our mission is to deliver what matters most to our 180,000+ business and public sector customers, and 800+ Partners, through consistently reliable, easy-to-use, innovative, great value solutions.

TalkTalk Business is truly innovative, looking for ways to disrupt the market and deliver value back to our customers. Following an investment of over £600m, we operate one of Britain's largest Next Generation Networks, with 95% coverage across the UK and more than 3,000 enabled exchanges for Ethernet, EFM and Business Broadband.

With over 20 years' experience providing support to customers - from national retailers to sole traders - and with future-proof, scalable technology, and standout service, TalkTalk Business aims to empower you to connect to the things that matter most: your customers, your employees and your suppliers.

Get in touch and see how we can transform your business

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Argonite gas fire suppression system and VESDA

The Data Centre facility is highly resilient, with an Argonite fire suppression system. In the event that this needs to be used it will not leave any condensation behind, avoiding equipment damage. A VESDA system provides very early smoke detection.

Power, cooling and connectivity

Our Data Centre solution delivers uncompromised resilience with multiple physical routes for fibre and power cables, independent power and cooling for each module, N+1 transformers, rotary UPS's and diesel generators and racks with dual power feeds.

Data Centre site security

Physical security at the site includes perimeter fencing with manned security access gates monitored 24 hours a day, 7 days a week, 365 days a year. Electric locks and access-card readers also control all areas and biometric fingerprint access and photographic ID is required for employees to enter the Data Centre. All racks are kept locked unless being accessed by authorised parties. CCTV covers all major access and common areas. Aisles are monitored by IP based cameras with motion detection and off-site recording and controlled by card and PIN.

Access and monitoring

Businesses can access the site 24 hours a day, 7 days a week, 365 days a year. We always ensure that only authorised contacts have access to equipment. Remote hands and eyes are provided 24x7 to carry out basic operational tasks. Management, monitoring and reporting can be performed remotely allowing businesses to view network performance and to completely manage systems without needing to attend the site.

Compliance

TalkTalk Business delivers this service across a high-integrity Data Centre through accredited partners compliant with ISO 27001 standard for security management, ISO 9001 standard for business quality management, BS 25999 for business continuity, and ISO 14001 for Environmental Management Systems. This Data Centre solution can be used to support a PCI compliance strategy.

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