

# Local lockdown overview

Situation as at 23 October 2020

- From 1 August 2020, our SD engineers have been working past the ONT / NTE, working further into the end customer premises, not just to the nearest point of entry
- This is on appointed work only and include activities such as NTE Shifts, TRC band work, Managed Installations and speed related issues (LTOK). For FTTP we'll always look for the nearest mains power socket to connect to from the point of entry
- Our engineers continue to follow our COVID-19 safety guidance, asking our screening questions, maintaining social distancing, adhering to hygiene guidelines and wearing gloves and a mask, where mandated or where an end customer requests they do
- We ask CP customers to please continue to share our Engineering Visit Video with end customers, which covers what to expect when we visit their premises and the actions they must take
- We'll also be utilising our technology to maintain service during end customer interactions and handovers
- Please note: the safety of our engineers and end customers will always be our priority. When we're working at an end customer site, particularly beyond a very short period of time, our engineers will regularly review the measures in place and their own personal risk assessment, making sure they remain suitable
- Where areas, as per the following tables, have local restrictions in place, our previous safe working principles will apply - only entering premises where an end customer has a Total Loss of Service and only working up to the NTE / ONT
- RAG status detail is attached

Explanation of the red, amber and green status

## Service Delivery Field

	<b>Appointed</b> Repair and Provision	<b>Non-appointed</b> Repair and Provision
RED	Government / Local Government mandates work externally only and do not enter the premises	Government / Local Government mandates work externally only and do not enter the premises
AMBER	Work up to the NTE / ONT only entering an end customer's premises, if they have a total loss of service (TLOS) or on a provision order	Work externally only and do not enter the premises
GREEN	All workstreams in operation, you can work beyond the ONT / NTE including MI tasks, TRC and Speed related issues	Work externally only and do not enter the premises

# Areas in UK under Local Restrictions

LOCALISED COVID RESTRICTIONS - ENGLAND		
AREA	Status	Service Delivery
<b>Liverpool City Region</b>		
Liverpool	VERY HIGH	AMBER
Knowsley	VERY HIGH	AMBER
Wirral	VERY HIGH	AMBER
St Helens	VERY HIGH	AMBER
Sefton	VERY HIGH	AMBER
Halton	VERY HIGH	AMBER
<b>Lancashire</b>		
Blackpool	VERY HIGH	AMBER
Blackburn with Darwen	VERY HIGH	AMBER
Burnley	VERY HIGH	AMBER
Chorley	VERY HIGH	AMBER
Fylde	VERY HIGH	AMBER
Hyndburn	VERY HIGH	AMBER
Lancaster	VERY HIGH	AMBER
Pendle	VERY HIGH	AMBER
Preston	VERY HIGH	AMBER
Ribble Valley	VERY HIGH	AMBER
Rossendale	VERY HIGH	AMBER
South Ribble	VERY HIGH	AMBER
West Lancashire	VERY HIGH	AMBER
Wyre	VERY HIGH	AMBER
<b>Cumbria</b>		
Barrow-in-Furness	HIGH	AMBER
<b>Derbyshire</b>		
Chesterfield	HIGH	AMBER
Erewash	HIGH	AMBER
North East Derbyshire	HIGH	AMBER
<b>Essex</b>		
Basildon	HIGH	AMBER
Braintree	HIGH	AMBER
Brentwood	HIGH	AMBER
Castle Point	HIGH	AMBER
Chelmsford	HIGH	AMBER
Colchester	HIGH	AMBER
Epping Forest	HIGH	AMBER
Harlow	HIGH	AMBER
Maldon	HIGH	AMBER
Rochford	HIGH	AMBER
Tendring	HIGH	AMBER
Uttlesford	HIGH	AMBER

<b>London</b>		
all 32 boroughs plus the City of London	HIGH	AMBER
<b>Surrey</b>		
Elmbridge	HIGH	AMBER
<b>York</b>		
York	HIGH	AMBER
<b>Cheshire</b>		
Cheshire West and Chester	HIGH	AMBER
Cheshire East	HIGH	AMBER
Warrington	HIGH	AMBER
<b>Greater Manchester</b>		
Manchester	VERY HIGH	AMBER
Bolton	VERY HIGH	AMBER
Bury	VERY HIGH	AMBER
Stockport	VERY HIGH	AMBER
Tameside	VERY HIGH	AMBER
Trafford	VERY HIGH	AMBER
Wigan	VERY HIGH	AMBER
Salford	VERY HIGH	AMBER
Rochdale	VERY HIGH	AMBER
Oldham	VERY HIGH	AMBER
<b>Derbyshire</b>		
<b>High Peak – the wards of:</b>		
Tintwistle	HIGH	AMBER
Padfield	HIGH	AMBER
Dinting	HIGH	AMBER
St John's	HIGH	AMBER
Old Glossop	HIGH	AMBER
Whitfield	HIGH	AMBER
Simmondley	HIGH	AMBER
Gamesley	HIGH	AMBER
Howard Town	HIGH	AMBER
Hadfield South	HIGH	AMBER
Hadfield North	HIGH	AMBER
<b>West Yorkshire</b>		
Leeds	HIGH	AMBER
Bradford	HIGH	AMBER
Kirklees	HIGH	AMBER
Calderdale	HIGH	AMBER
Wakefield	HIGH	AMBER
<b>South Yorkshire</b>		
Barnsley	VERY HIGH	AMBER
Rotherham	VERY HIGH	AMBER
Doncaster	VERY HIGH	AMBER
Sheffield	VERY HIGH	AMBER

<b>Durham</b>		
Durham	HIGH	AMBER
<b>Northumberland</b>		
Northumberland	HIGH	AMBER
<b>Tyne and Wear</b>		
Newcastle	HIGH	AMBER
South Tyneside	HIGH	AMBER
North Tyneside	HIGH	AMBER
Gateshead	HIGH	AMBER
Sunderland	HIGH	AMBER
<b>Tees Valley</b>		
Middlesbrough	HIGH	AMBER
Redcar and Cleveland	HIGH	AMBER
Stockton-on-Tees	HIGH	AMBER
Darlington	HIGH	AMBER
Hartlepool	HIGH	AMBER
<b>West Midlands</b>		
Birmingham	HIGH	AMBER
Sandwell	HIGH	AMBER
Solihull	HIGH	AMBER
Wolverhampton	HIGH	AMBER
Walsall	HIGH	AMBER
<b>Leicestershire</b>		
Leicester	HIGH	AMBER
Oadby and Wigston	HIGH	AMBER
<b>Nottinghamshire</b>		
Ashfield	HIGH	AMBER
Bassetlaw	HIGH	AMBER
Broxtowe	HIGH	AMBER
Gedling	HIGH	AMBER
Mansfield	HIGH	AMBER
Newark & Sherwood	HIGH	AMBER
Nottingham City	HIGH	AMBER
Rushcliffe	HIGH	AMBER

LOCALISED COVID RESTRICTIONS SCOTLAND		
AREA	Status	Service Delivery
EAST AYRSHIRE	Local restriction	AMBER
NORTH AYRSHIRE	Local restriction	AMBER
SOUTH AYRSHIRE	Local restriction	AMBER
CLACKMANNANSHIRE	Local restriction	AMBER
FALKIRK	Local restriction	AMBER
STIRLING	Local restriction	AMBER
EAST DUNBARTONSHIRE	Local restriction	AMBER
EAST RENFREWSHIRE	Local restriction	AMBER
GLASGOW CITY	Local restriction	AMBER
INVERCLYDE	Local restriction	AMBER
NORTH LANARKSHIRE	Local restriction	AMBER
RENFREWSHIRE	Local restriction	AMBER
SOUTH LANARKSHIRE	Local restriction	AMBER
WEST DUNBARTONSHIRE	Local restriction	AMBER
EAST Lothian	Local restriction	AMBER
MID Lothian	Local restriction	AMBER
WEST Lothian	Local restriction	AMBER
EDINBURGH	Local restriction	AMBER

LOCALISED COVID RESTRICTIONS NORTHERN IRELAND		
AREA	Status	Service Delivery
<b>ALL AREAS</b>	Local restriction	AMBER

LOCALISED COVID RESTRICTIONS WALES		
AREA	Status	Service Delivery
<b>ALL AREAS UNTIL 09/11/20</b>	NATIONAL FIRE BREAK	AMBER